



Customer Profile

Pakistan International Airlines is Pakistan's national carrier and operates scheduled services to 23 domestic and 36 international destinations in 25 countries across Asia, Europe and North America.

Industry

Transportation

Challenges

- To achieve high detection rate
- To have excellent response time
- To have centralized manageability

Kaspersky Lab Solution

Kaspersky® Work Space Security
Kaspersky Security for Internet Gateway

Results

- Many thousands of users and hundreds of applications and interfaces remain running smoothly and virus-free
- Antivirus updates are available as soon as new viruses appear
- Solution easy to use

Pakistan International Airlines chose Kaspersky Security

Pakistan International Airlines Corporation, commonly known as PIA, is Pakistan's national carrier and operates scheduled services to 23 domestic and 36 international destinations in 25 countries across Asia, Europe and North America. It has a number of primary and secondary hubs facilitating internal and international travel, particularly to the Middle East and the Far East. The airline is owned by the Pakistani government and other shareholders and employs around 18 thousand people.

Security Challenge

Viruses, worms and malicious software – these were all a real problem for Pakistan International Airlines' business. The company realized that they needed a centralized anti-malware solution that would ensure the highest level of security. The key attributes that the chosen solution must possess were high detection rates, an excellent response time and good manageability in order to negate any threat to PIA's critical business systems.

Solution

Pakistan International Airlines chose Kaspersky Security for Internet Gateway and Kaspersky Work Space Security to protect its servers and workstations. Implementation was completed in three months and went without a hitch: "Our Kaspersky Lab solution is a user-friendly product that is fully compatible with the OS we have been using for our server and workstation environment. We were very impressed with the smooth implementation process." noted Syed Ahmed Faraz, Pakistan International Airlines IT Manager.

Compared to solutions that the company had used previously, representatives of PIA's IT department noted that Kaspersky Lab's solution was significantly easier to implement and manage. Additionally, having just one solution for the entire network minimized the learning curve for PIA's administrators, who were impressed by the solution's detection rates and ability to cope with any threat. "Kaspersky Lab technical support staff have always been very cooperative and professional too." – added Syed Ahmed Faraz.



“We can say quite categorically that Kaspersky Lab’s solution running on our servers and workstations has provided excellent levels of protection. It meets all our corporate requirements and is easy to use.”

Syed Ahmed Faraz
IT Manager
Pakistan International Airlines

CASE STUDY | Pakistan International Airlines

Results

The airline industry is a very specialized business with many thousands of users and hundreds of applications and interfaces. With such a huge organization, it is imperative it remains running smoothly and virus-free. Kaspersky Lab’s solution has met all of PIA’s demands in this respect. Online antivirus updates are available as soon as new viruses appear, keeping PIA’s users and staff protected.

“We can say quite categorically that Kaspersky Lab’s solution running on our servers and workstations has provided excellent levels of protection. It meets all our corporate requirements and is easy to use.” - said Syed Ahmed Faraz.